



Terms & Conditions of Participation for the «Get foreign expenses reimbursed» Prize Draw

These Terms and Conditions govern the marketing campaign «Get foreign expenses reimbursed» (hereinafter the «Prize Draw»). By participating, participants fully accept these Terms and Conditions.

1. Organizer

The organizer of the Prize Draw is neon Switzerland AG, Buckhauserstrasse 24, 8048, Switzerland (hereinafter «neon»).

2. Eligibility

Participation is open to natural persons who:

- have an active neon account (**«customer»**)
- are at least **18 years of age**, and
- are **resident in Switzerland**.

Excluded from participation are:

- employees of neon Switzerland AG
- employees of partner companies involved in the Prize Draw

3. Participation Period

- The Prize Draw runs **from 22.06.2026 to 31.08.2026** inclusive.
- The draw will take place on **07.09.2026**.

4. How to Participate

Participation is granted to any person who:

1. has **received and opened** one of the neon newsletter containing information about the «Get foreign expenses reimbursed» Prize Draw and
2. has subsequently **completed at least one card transaction abroad in a foreign currency (CHF and EUR excluded) with the neon card**.

Important: transfers to private individuals or self-transfers **do not qualify as valid card transactions**. A transaction eligible for this Prize Draw must be made using the new neon card (physical card or via Mobile Payment services).

Each customer may participate in the Prize Draw only once. Customers who do not wish to participate may withdraw from the Prize Draw at any time by sending an email to **support@neon-free.ch** (**customer support**).



5. Prize

neon is giving away **1 prize worth up to CHF 3'000** to be won by one lucky participant: The prize consists of a refund of all expenditure made using the neon card between 22 June 2026 and 31 August 2026 in foreign currencies (excluding CHF and EUR).

The prize is **not payable in cash** and is **non-transferable**.

Any fees, taxes, or duties arising in connection with the prize shall be borne exclusively by the winner.

6. Determination and Notification of Winner

- The winner will be **selected at random** from all eligible participants.
- The winner will be **notified by email no later than 09.09.2026**.
- neon will **credit the prize by bank transfer** directly to the winner's neon account (main account).

7. Withdrawal

The winner may withdraw from the prize at any time by sending an email to **support@neon-free.ch** (**customer support**). Upon withdrawal, any entitlement to the prize shall lapse.

8. Exclusion from the Prize Draw

As organizer of the Prize Draw, neon reserves the right to exclude participants, suspend or amend the Prize Draw, or reclaim a prize in particular if:

- fraud, manipulation, or abuse is suspected,
- technical interference or automated tools (e.g. bots, scripts) have been used,
- these Terms and Conditions have been breached, or
- other significant reasons justify immediate exclusion.

In such cases, **no entitlement to payment of the prize or to compensation shall arise**.

9. Liability

To the extent permitted by law, neon excludes all liability in connection with:

- participation in the Prize Draw,
- technical availability, and
- redemption or use of the prize.

This exclusion does not apply to damage caused by gross negligence or wilful misconduct.



10. Data Protection

Data controller: neon Switzerland AG, Buckhauserstrasse 24, 8048 Zurich, Switzerland.

For the purpose of conducting the Prize Draw, neon processes the following personal data:

- User ID,
- first name,
- email address,
- age and transaction data for verification of eligibility.

The data will **not be used for any additional marketing purposes.**

neon's [Data Privacy Policy](#) also applies.

Participants have the right to:

1. obtain information about stored personal data,
2. request a copy of such data,
3. request rectification or deletion,
4. request restriction of processing, and
5. withdraw any consent given at any time.

Requests should be addressed to **support@neon-free.ch**.

11. Final Provisions

- No correspondence will be entered into regarding the Prize Draw.
- Legal recourse is excluded.
- Should any provision of these Terms and Conditions be invalid, the remaining provisions shall remain valid.
- **Swiss law** shall apply exclusively.